

SYSTIMAX®

SOLUTIONS

It's Smooth Sailing for DHL's new Hong Kong Head Office

With SYSTIMAX® GigaSPEED® Solution at its service

When DHL Hong Kong decided to move to its new headquarters in Cheung Sha Wan, Kowloon, it was critical for the company to use a top quality integrated cabling system for its high-speed data network—one that could be integrated into the company's current infrastructure while allowing for future growth and expansion.

"At our new headquarters, we had to integrate over 600 personal computers and printers as well as over 500 telephone sets into the system while maintaining the quality of service our customers expect of us" said Mr Ho Wai Chiu, Director of Information Technology, DHL International (Hong Kong) Limited.

Around 2,500 outlets are installed at DHL's Cheung Sha Wan headquarters which covers an office space of 80,000 sq. ft. An operation of such scale and workload requires a robust network infrastructure to support its high bandwidth applications.

"We needed a reliable system and we felt that the SYSTIMAX® GigaSPEED® Solution, incorporating the 110 VisiPatch™ system, was the right choice for us", added Mr Ho Wai Chiu.

The VisiPatch System uses IDC (Insulation Displacement Connector) technology that features unique "reverse direction" patch cords, integrated cable management, and increased density to clean up clutter for a neat, cordless appearance. It's easier to install, easier to manage, more cost effective and consequently very efficient. With the crowded

environment of Hong Kong, where space is forever in short supply and at premium prices, the system's improved density is ideal to meet the need for space saving.

In addition to supporting its current operations, the 110 VisiPatch System has the capability to enable DHL Hong Kong to develop into multimedia and imaging. "The 110 VisiPatch System has the flexibility to expand in accordance with our corporate plan. We hope that in the future our customers will be able to see the actual image of the airway bill," added Mr Ho Wai Chiu.

Imagine an operation running 32 overnight flights a week connecting Hong Kong and key destinations in Asia, thousands of field officers each sending back a sequence of data, with results returning within seconds. Imagine too all the invoices, airway bills, pending shipment status to track, plus complex eCommerce services. A powerful and reliable mixed media network is required to handle all this information traffic. The SYSTIMAX GigaSPEED Solution provides the perfect solution.

Why was SYSTIMAX® Solutions selected? In reply, Frankie To, Operations and Technical Services Manager, DHL International (Hong Kong) Limited, remarked, "We are very satisfied with their products, technical support, and warranty. As the standard setting leader of technology solutions, SYSTIMAX Solutions™ is the obvious choice."

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